

**Ms LEUNG Ka-lai, Carrie, MH**  
**Chief Executive Officer, The Hong Kong Institute of Bankers**

As the Chief Executive Officer of The Hong Kong Institute of Bankers (HKIB), Ms LEUNG is responsible for driving the ongoing development of competency and professional standards among local banking practitioners.

Prior to joining HKIB, Ms LEUNG was Head of Service Quality and Training at one of the note-issuing banks where she acquired extensive experience in building and managing “total quality excellence”. Under her leadership, the bank obtained several highly-regarded industry awards for the quality of its training and customer service.

Ms LEUNG also actively participates in the development of Hong Kong Banking Qualifications Framework (QF) which sets the professional standards for industry competency amongst the local banking practitioners.

In addition, Ms LEUNG is extensively involved in the education and human capital development of the banking and financial industry in Hong Kong and is a member of numerous committees organised by different government departments and public organisations including the Council of Lingnan University. Of the particular notes, she was appointed as the Council Member of the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (HKCAAVQ).

Ms LEUNG also contributes to the banking industry at an international level. She is now a member of the Accreditation Council, Finance Accreditation Agency (FAA), Malaysia and the Vice-Chairperson of the Global Banking Education Standards Board (GBESTB). She is instrumental in helping to shape the global banking education standards.

Ms LEUNG was one of the recipients of the Most Extraordinary Women in Finance Award 2009 from Benchmark Magazine. She was awarded with the Medal of Honour (MH) by the Government of the Hong Kong Special Administrative Region in 2018.

**梁嘉麗女士，榮譽勳章**  
**香港銀行學會行政總裁**

作為香港銀行學會行政總裁，梁女士致力推動本港銀行從業員能力和專業水準的持續發展。

加入香港銀行學會之前，梁女士曾在一間發鈔銀行擔任品質管理及培訓部主管，從中獲得有關建立和管理“全面卓越服務”的廣泛經驗。在她的帶領下，該銀行因其出色的培訓和客戶服務而獲得多個重要的行業大獎。

梁女士亦積極參與發展香港銀行業資歷架構(QF)，協助業界為本地銀行從業員訂立專業能力標準。

此外，梁女士擔任多項公職，獲邀成為多個政府委員會、理事會、專業機構委員會及嶺南大學校董會的成員。並曾任香港學術及職業資歷評審局議會成員。

梁女士應邀於不同國際機構就銀行及金融業培訓分享專業知識，她現於馬來西亞金融認證機構(FAA)擔任大會成員，同時亦獲環球銀行教育標準委員會(GBESTB)委任為副主席。

梁女士在 2009 年獲《指標》月刊評選為「年度金融業最傑出女性」之一，並在 2018 年榮獲香港特區政府頒授「榮譽勳章」。