

Information Technology Services Centre

Installation of VPN (BIG-IP Edge Client) for Windows

1. Navigate to ITSC Webpage on VPN Connection

<https://www.ln.edu.hk/itsc/services/network/vpn-connection> and click on the platform which corresponds to your computer to download the client software installer.

How to install VPN client

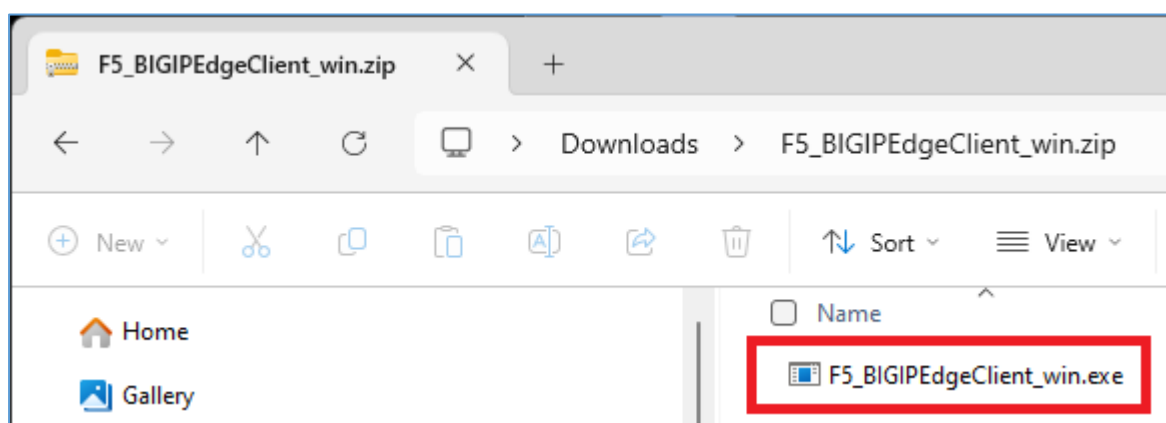
Desktop

- ☒ Microsoft Windows 11 (64-bit) - [download](#)
- ☐ macOS 13.6.4 or above - [download](#)

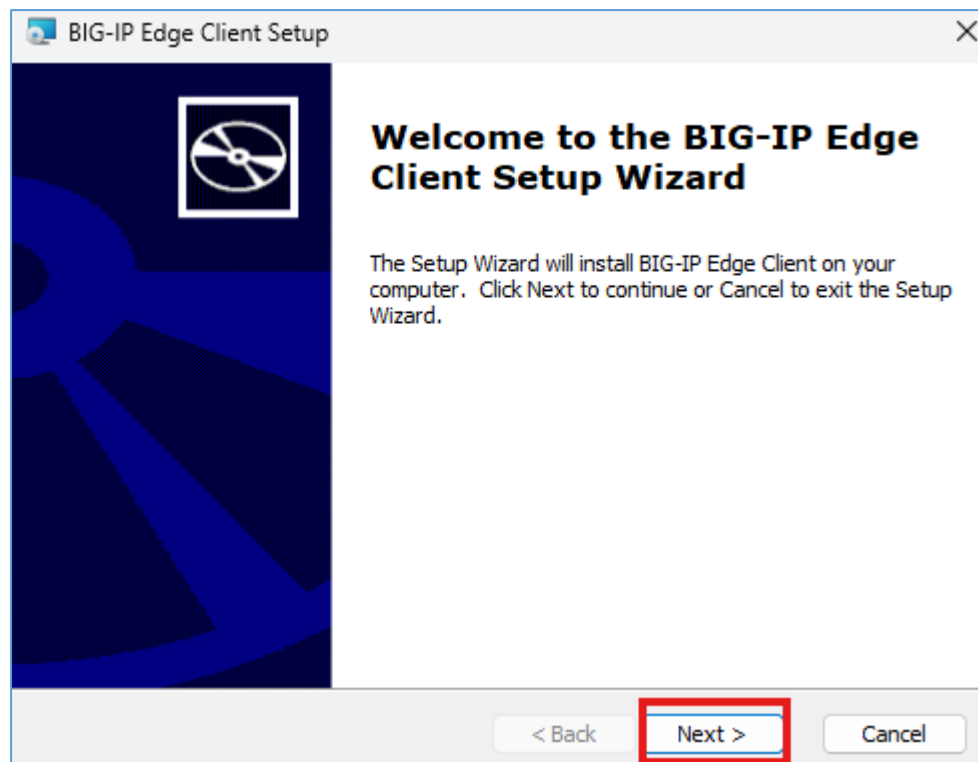
Mobile Devices

- ☒ iOS 12.0 or above - [App Store](#)
- ☒ Android 10.0 or above - [Google Play](#)

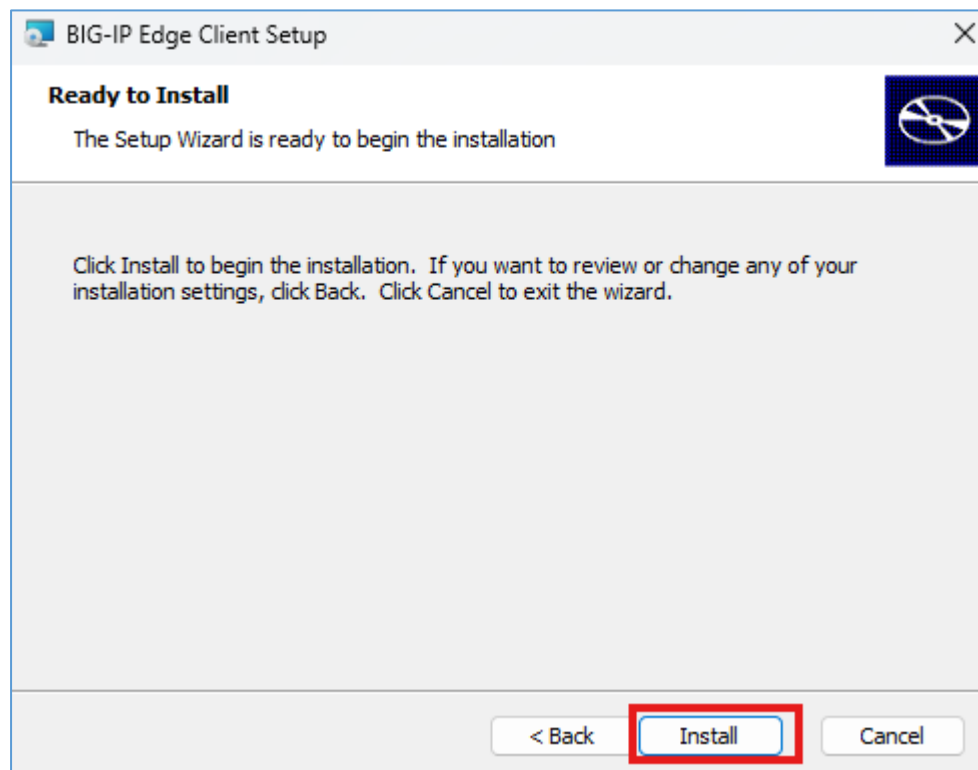
2. Save the zipped file to your computer run the installer inside to start the setup.



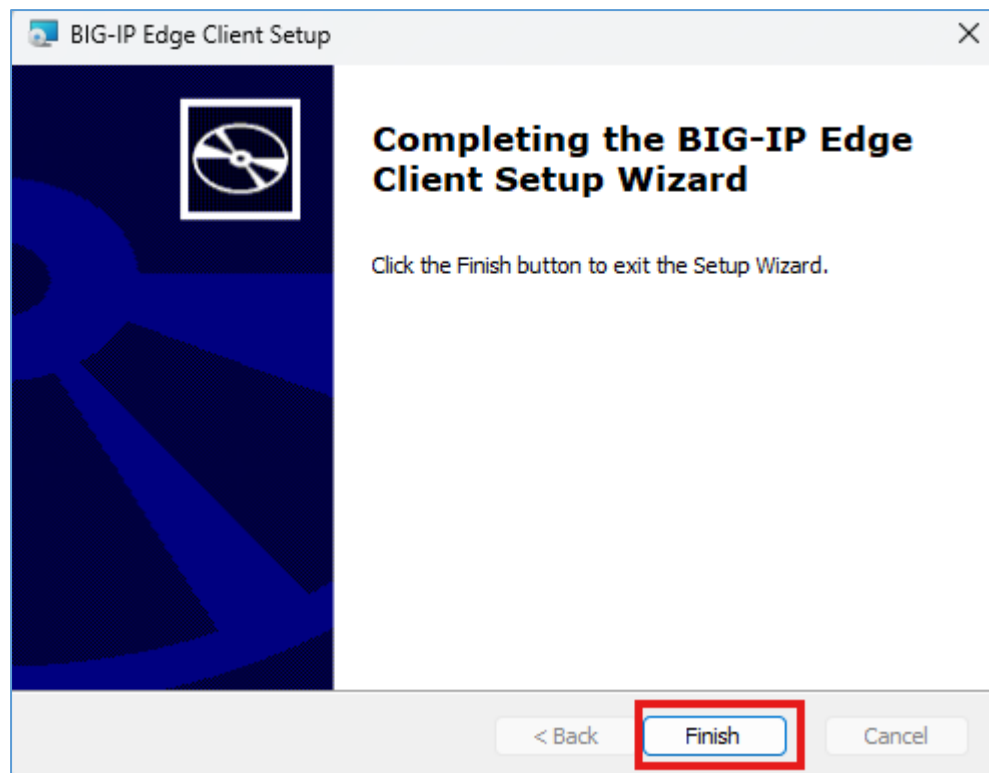
3. Select “Next”.



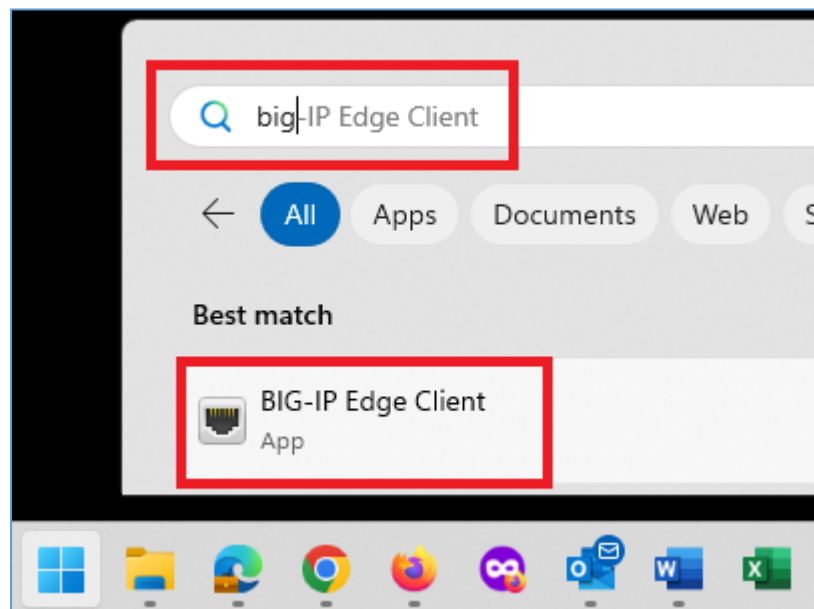
4. Select “Install”.



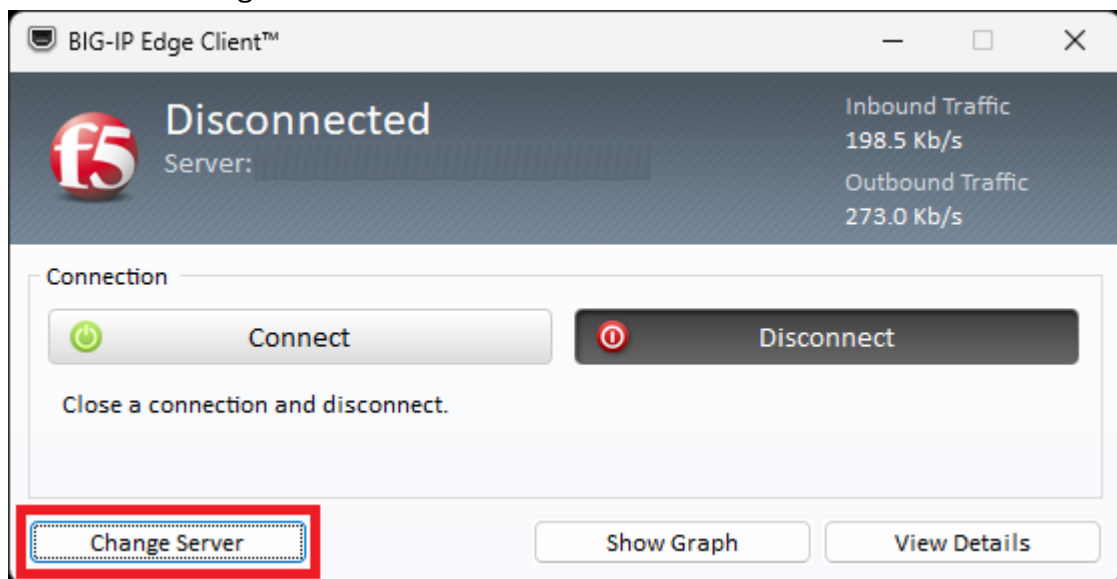
5. Select “Finish” to close the installer and launch the VPN Client.



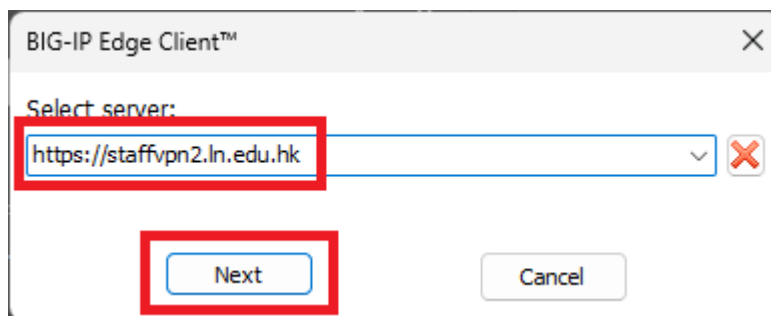
6. If the BIG-IP Edge VPN client does not launch automatically the first time after installation, you can manually launch it from the Start Menu, as shown in the screen below.



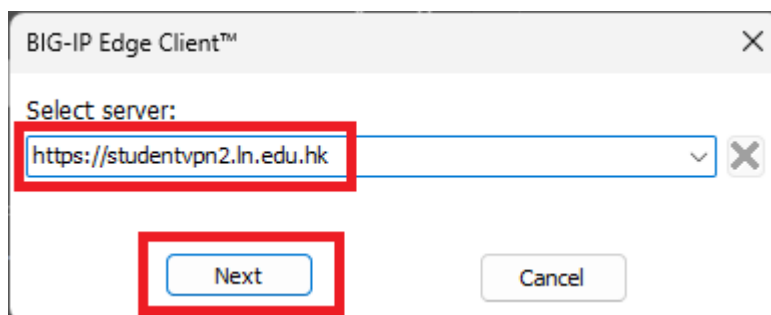
7. Select “Change Server”.



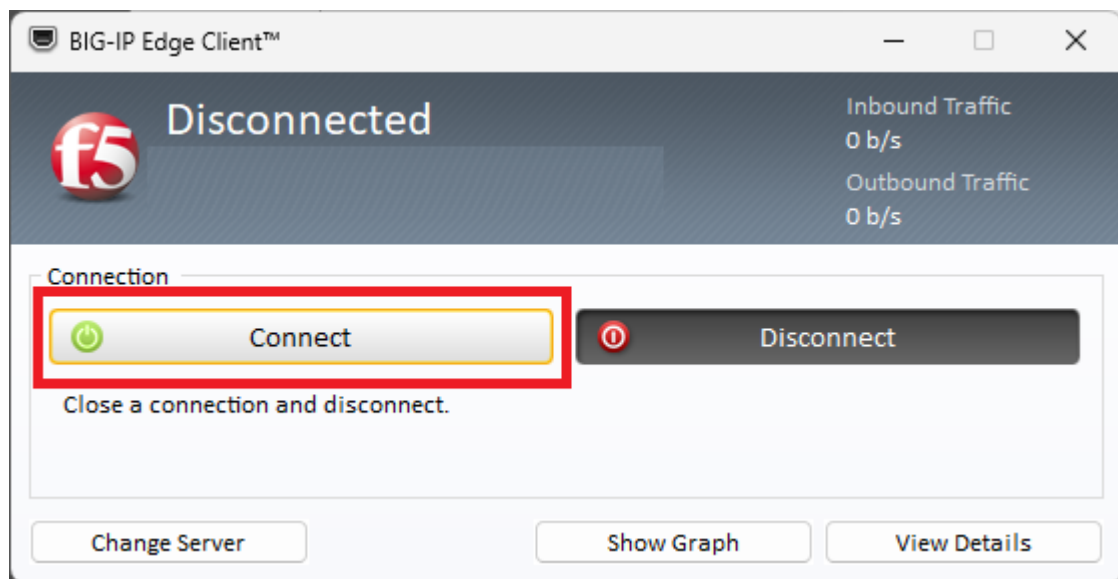
8. If you are a staff member, enter “<https://staffvpn2.ln.edu.hk>” and then select “Next”;



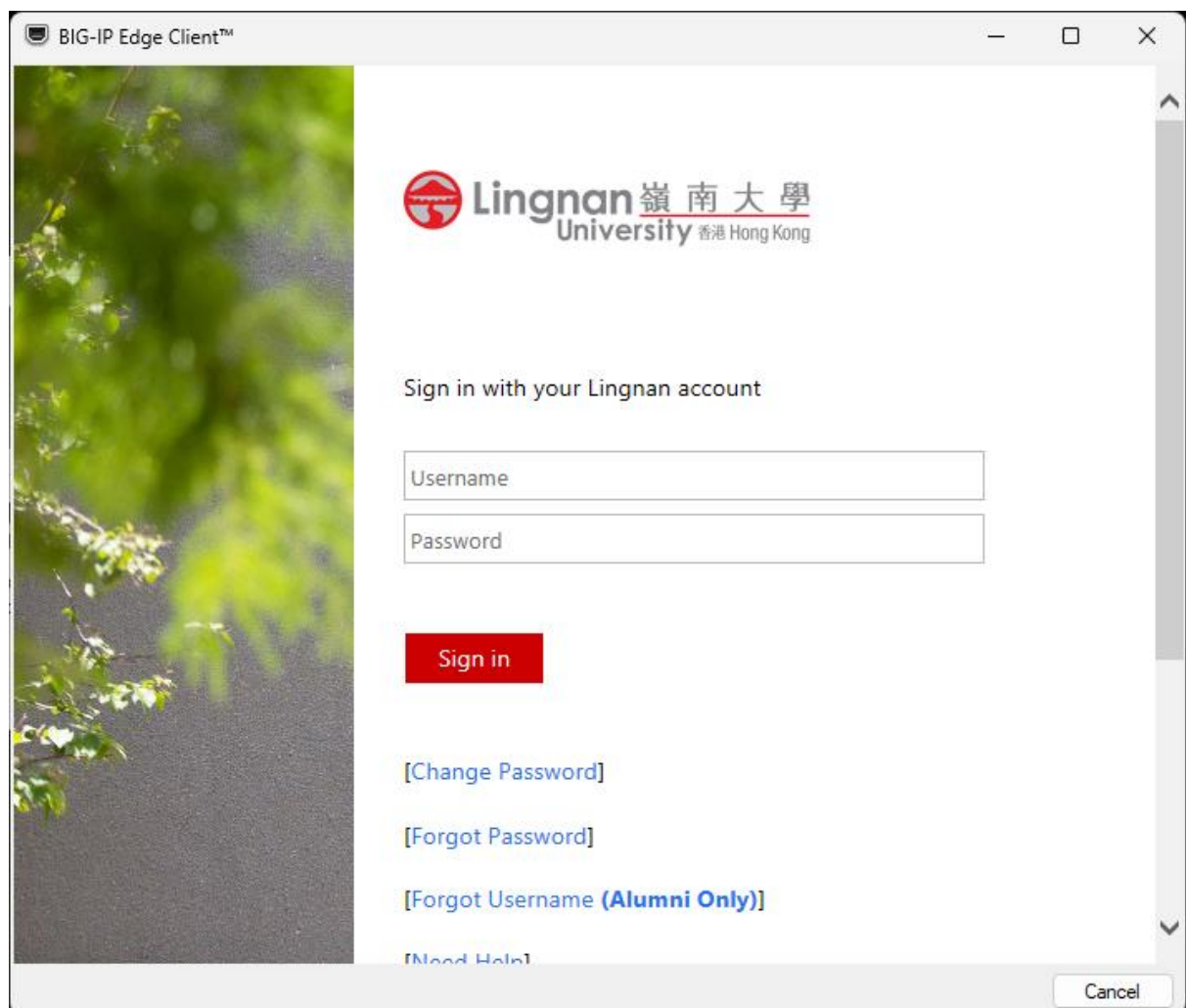
If you are a student, enter “<https://studentvpn2.ln.edu.hk>” and then select “Next”.



9. Select "Connect".



10. When prompted, enter your Lingnan username and password and click "Sign in".



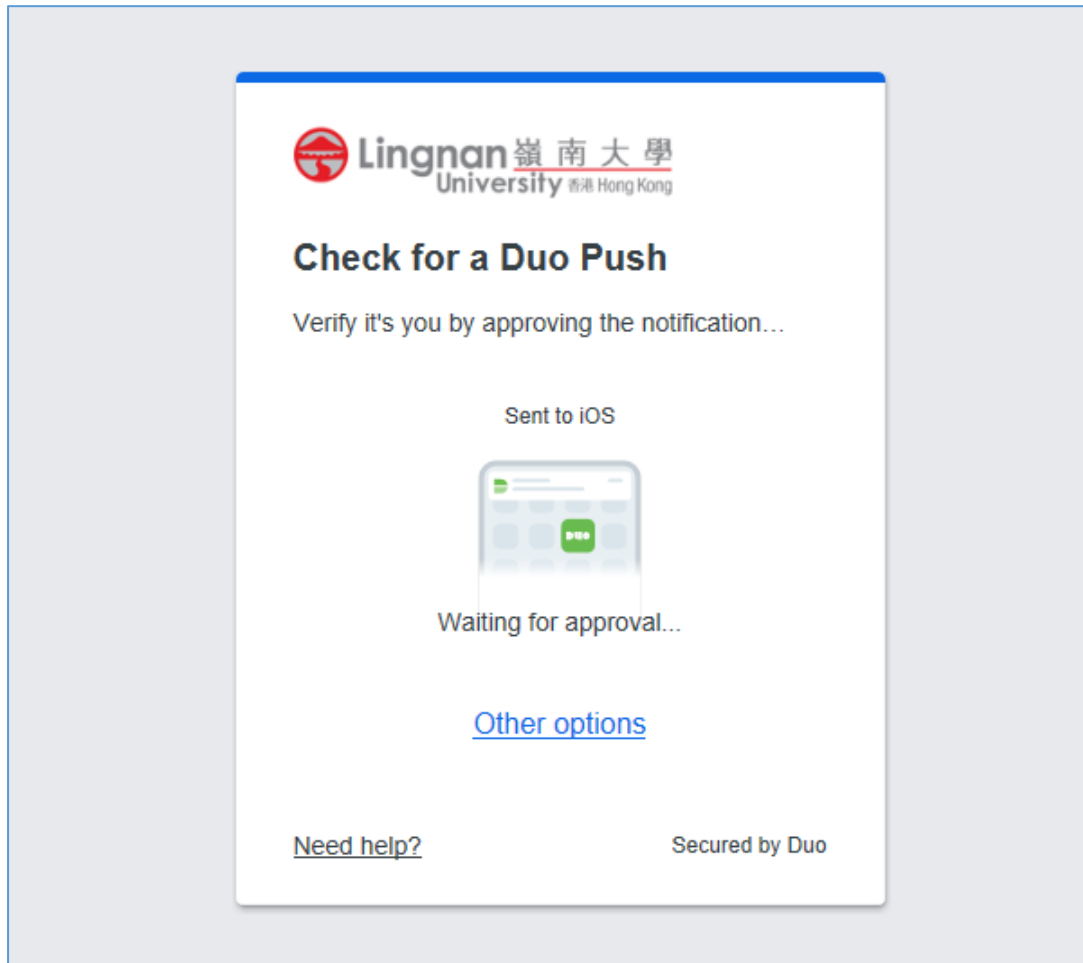
11. Two Factor authentication (2FA) is required for VPN connection.

(** If you have not registered for 2FA, please act now by visiting this website:

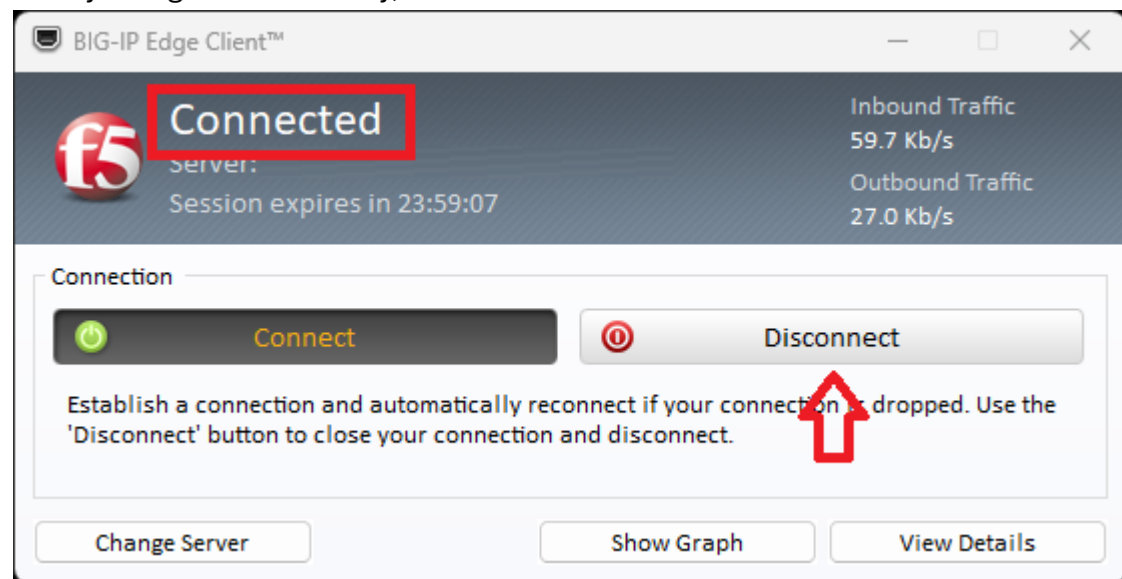
[https://www.ln.edu.hk/itsc/services/information-security/two-factor-](https://www.ln.edu.hk/itsc/services/information-security/two-factor-authentication)

[authentication](https://www.ln.edu.hk/itsc/services/information-security/two-factor-authentication)) Users who have registered for 2FA can then authenticate via

either (1) Duo Push, (2) Duo Mobile passcode or (3) Bypass Code.



12. If you log in successfully, the status “Connected” will be shown.



Clicking on the “Disconnect” button will allow you to disconnect from the VPN.

13. To reconnect to the VPN, click the VPN icon, and then click “Connect”.

