## **Install SSL VPN on Windows 10**

1. Open internet browser (e.g. Google Chrome, Internet Explorer) on Win10 and visit

http://vpnfiles.ln.edu.hk/. Then click "Download Installer for Windows (64-bit)", or "32-bit" depending on your Windows architecture. Please refer to Appendix A to identify whether your Windows architecture is 32 or 64-bit.



2. Click "Run" when download is completed



3. Click "Next" when the following Screen pops up



## 4. Then click "Install"

| 븅 Pulse Secure Setup  | _           |         | ×    |
|---|-------------|---------|------|
| Ready to install Pulse Secure   | <u>\$</u> Р | ulse Se | cure |
| Click Install to begin the installation. Click Back to review or change installation settings. Click Cancel to exit the wizard. | any of yo   | bur     |      |
|   |             |         |      |
|   |             |         |      |
| Back Insta  |             | Cano    | el   |

## 5. Click "Yes" if the following screen pops up



6. Click "Finish" to complete

| 闄 Pulse Secure Setup | - 🗆 X   |
|----------------------|---|
| Secure Secure        | Completed the Pulse Secure Setup<br>Wizard        |
|                      | Click the Finish button to exit the Setup Wizard. |
|                      |   |
|                      |   |
|                      |   |
|                      |   |
|                      | Back Finish Cancel                                |

7. Open the Windows Start menu on the bottom-left corner and click the "Pulse Secure" icon :



8. Click "+" to create new connection (go to step 10 if the connection already exists)

| Secure Secure   | _ ×       |
|---|-----------|
| File Help   | $\frown$  |
| Connections   | $+\times$ |
| No Connections  |           |
| © 2010-2015 by Pulse Secure, LLC<br>All rights reserved | Close     |

9. Enter Connection information as follows :

| For a staff member, enter "Lingnan Staff VPN" in<br>the "Name" field,<br>and enter <u>https://staffvpn.ln.edu.hk</u> in the "Server<br>URL" field. Then click "Add". | For a student, enter "Lingnan Student VPN" in<br>the "Name" field,<br>and enter <u>https://studentvpn.ln.edu.hk</u> in the<br>"Server URL" field. Then click "Add". |
|--|---|
| Add Connection X   | Add Connection X  |
| Type:<br>Policy Secure (UAC) or Connect Secure (VPN)  Name:<br>Lingnan Staff VPN<br>Server URL:<br>https://staffvpn.In.edu.hk<br>Connect Add Cancel                  | Type:<br>Policy Secure (UAC) or Connect Secure (VPN)<br>Name:<br>Ling Student VPN<br>Server URL:<br>https://studentvpn.ln.edu.hk<br>Connect Add Cancel              |

10. Click "Connect" to start a connection

| Secure Secure   | -×      |
|---|---------|
| File Help   |         |
| Connections   | + / x   |
| Lingnan Staff VPN<br>Disconnected                       | Connect |
|   |         |
|   |         |
|   |         |
|   |         |
|   |         |
|   |         |
| © 2010-2015 by Pulse Secure, LLC<br>All rights reserved | Close   |

11. Enter your username and password in the appropriate fields

(Do NOT check "save settings" for security concern)

| Secure                                      |
|---|
| Connect to: Lingnan VPN Staff<br>User Name: |
| Password:                                   |
| Save settings Connect Cancel                |

- 12. Enter "push" in the "Secondary Password" or passcode from DUO mobile.
- \*\* If you have not registered 2FA, please enter your Lingnan password in "Secondary Password" \*\*



13. Check the status of the SSL VPN connection on the status bar at the bottom, an upward arrow means that the connection is active.



14. Click "Lingnan Staff VPN" and then "Disconnect" to terminate the VPN connection



15. After closing the VPN connection, there is no upward arrow on the VPN icon



16. Repeat step 10 - 13 to make a VPN connection next time

## Appendix A – To identify whether your Windows architecture is 32 or 64-bit

A-1. **Right-click** the Windows Start Button at the bottom-left corner and then click the "System" label :

| Programs and Features      |   |      |
|----------------------------|---|------|
| Power Options              |   |      |
| Event Viewer               |   |      |
| System                     |   |      |
| Device Manager             |   |      |
| Network Connections        |   |      |
| Disk Management            |   |      |
| Computer Management        |   |      |
| Command Prompt             |   |      |
| Command Prompt (Admin)     |   |      |
| Task Manager               |   |      |
| Control Panel              |   |      |
| File Explorer              |   |      |
| Search                     |   |      |
| Run                        |   |      |
| Shut down or sign out      | > |      |
| Desktop                    |   |      |
| Search the web and Windows |   | [[]] |

A-2. A pop-up window will display whether the Windows architecture is 32 or 64-bit :

| Windows edition   |   |  |
|---|---|--|
| Windows 10 Enterprise   |   |  |
| © 2015 Microsoft Corpora<br>rights reserved.                    | tion. All   | Windows 10                                   |
|   |   | -  |
| System  |   | -  |
| ystem<br>Processor:   | Intel(R) Xeon(R) CPU                                      | E5-2650 v3 @ 2.30GHz 2.30 GHz (2 processors) |
| ystem<br>Processor:<br>Installed memory (RAM):                  | Intel(R) Xeon(R) CPU<br>4.00 GB                           | E5-2650 v3 @ 2.30GHz 2.30 GHz (2 processors) |
| System<br>Processor:<br>Installed memory (RAM):<br>System type: | Intel(R) Xeon(R) CPU<br>4.00 GB<br>64-bit Operating Syste | E5-2650 v3 @ 2.30GHz 2.30 GHz (2 processors) |