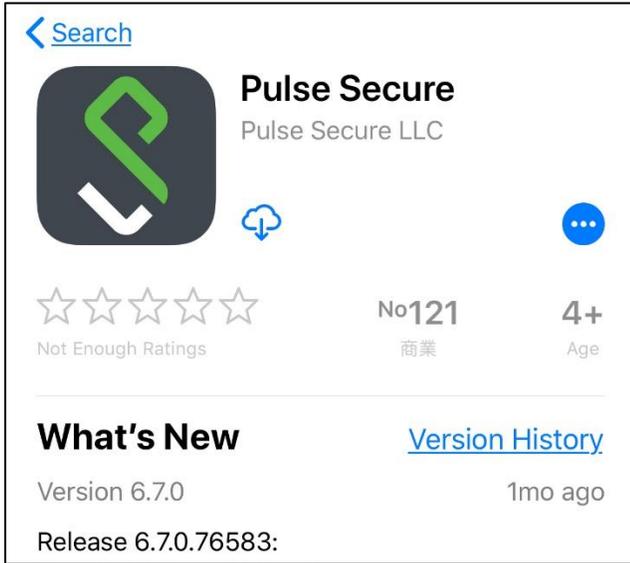
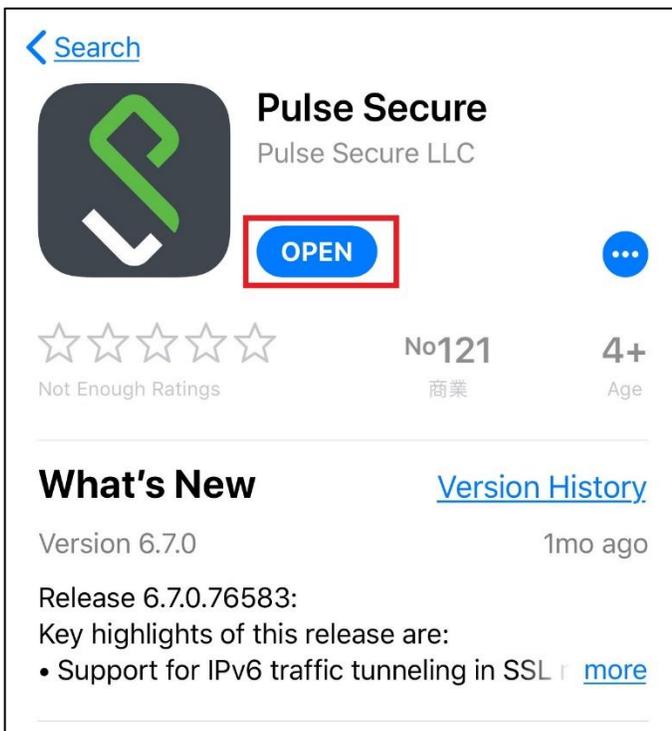


## User Guide for Installation of SSL VPN (Pulse Secure) client for iOS

1. Open App Store on your iOS device, search “Pulse Secure” and install it.



2. After installation tab “Open”

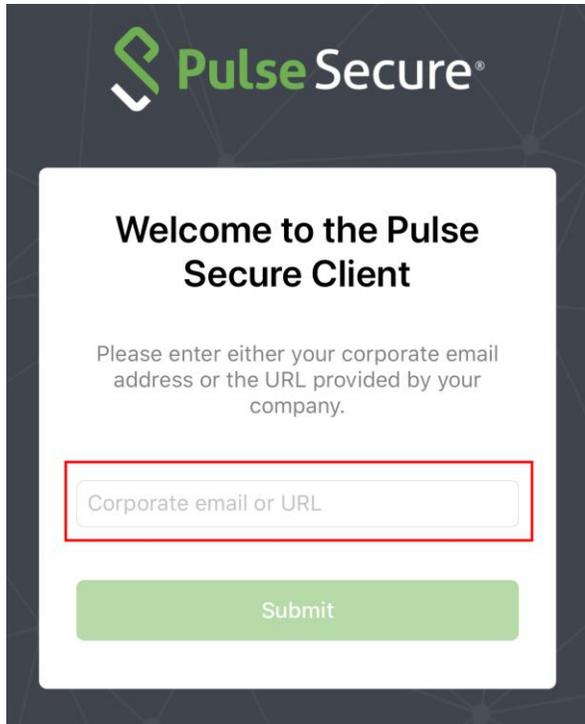


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## User Guide for Installation of SSL VPN (Pulse Secure) client for iOS

3. For first time user, input the Lingnan VPN URL in the provided field and click “Submit”

- URL for Staff: <https://staffvpn.ln.edu.hk>
- URL for Student: <https://studentvpn.ln.edu.hk>



**Pulse Secure®**

### Welcome to the Pulse Secure Client

Please enter either your corporate email address or the URL provided by your company.

Submit

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User Guide for Installation of SSL VPN (Pulse Secure) client for iOS

4. Verify the URL entered and click “Save”

**Staff**

URL: <https://staffvpn.ln.edu.hk>

Save any changes.  
✓ This will be your default connection

Connection Name  
Optional

URL  
<https://staffvpn.ln.edu.hk>

Username  
Optional

Authentication  
Password >

Realm  
Optional

Role  
Optional

Save

**Student**

URL: <https://studentvpn.ln.edu.hk>

Save any changes.  
✓ This will be your default connection

Connection Name  
Optional

URL  
<https://studentvpn.ln.edu.hk>

Username  
Optional

Authentication  
Password >

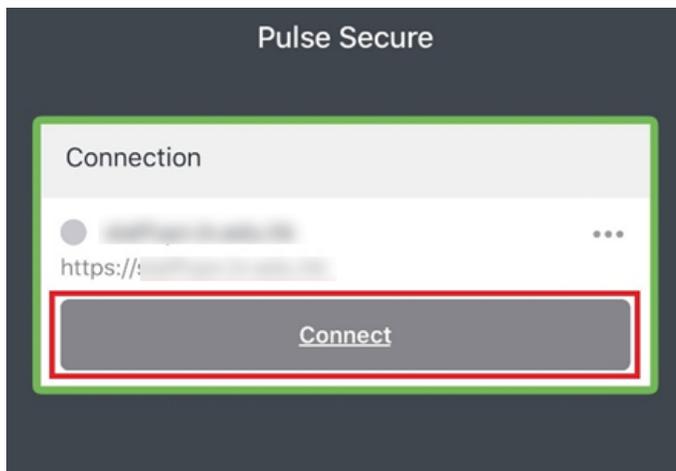
Realm  
Optional

Role  
Optional

Save

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5. Click “Connect”



6. Two-Factor Authentication (2FA) – Push or Passcode

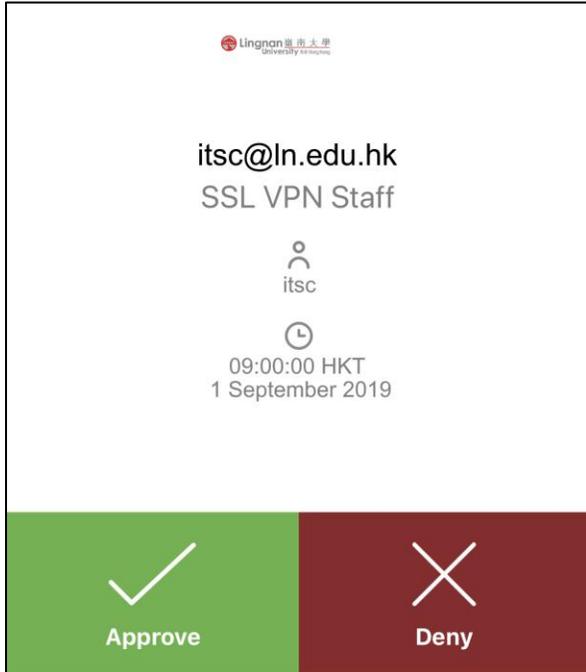
### 6.1 The Push Method

Enter your Lingnan username and password, click “Sign In”



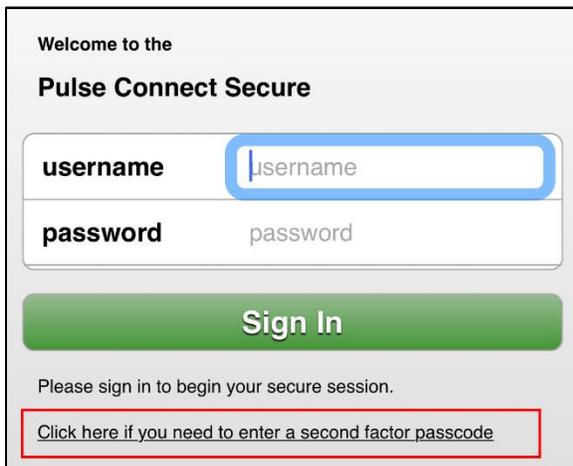
## User Guide for Installation of SSL VPN (Pulse Secure) client for iOS

Open the DUO Mobile app and click “Approve” to connect



### 6.2 The Passcode method

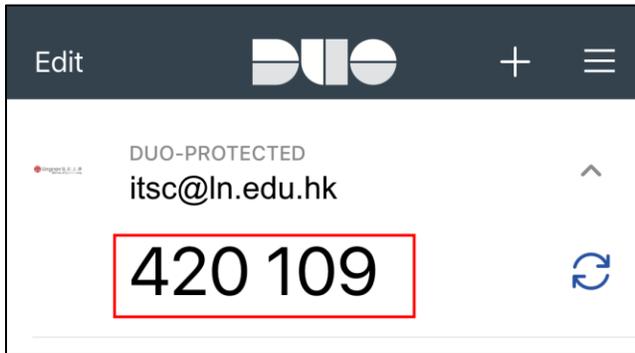
To use the DUO passcode, click “Click here if you need to enter a second factor passcode”

A screenshot of the Pulse Connect Secure login page. It features a 'Welcome to the Pulse Connect Secure' header. Below the header are two input fields: 'username' with a blue border and 'password' with a grey border. A green 'Sign In' button is positioned below the fields. At the bottom, there is a red-bordered box containing the text 'Click here if you need to enter a second factor passcode'. A small note above the box says 'Please sign in to begin your secure session.'

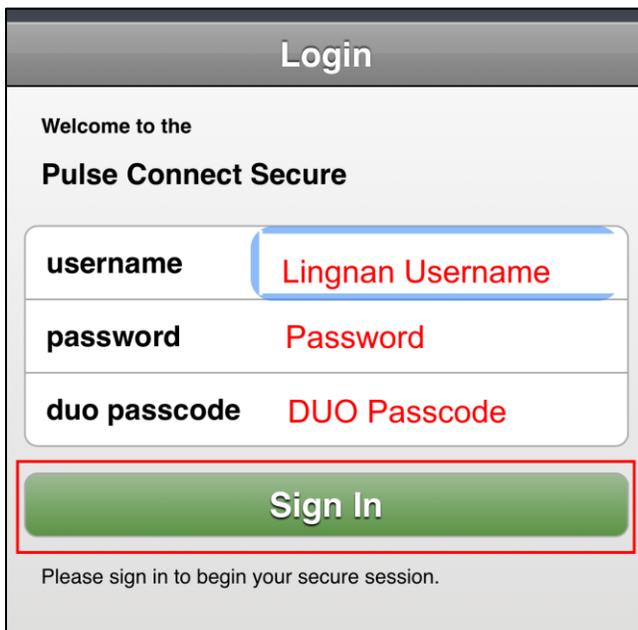
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## User Guide for Installation of SSL VPN (Pulse Secure) client for iOS

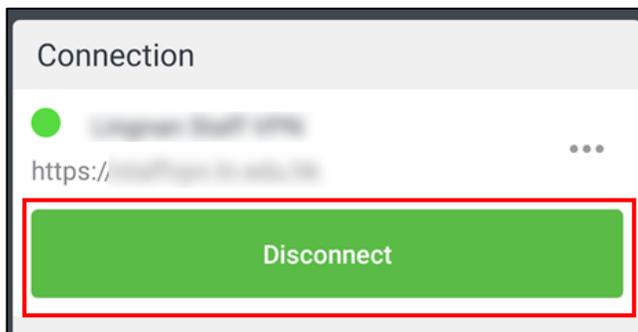
Obtain your passcode from DUO mobile app



Enter your username, password and DUO passcode. Then Click "Sign In" to connect



7. Clicking on the "Disconnect" button will allow you to disconnect from the VPN.



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