# Lingnan University

# Office of Student Affairs

# Post-Service Questionnaire on Civic Engagement Programme

**Personal Information Collection Statement**

1. The purposes of collecting personal data by means of this questionnaire are to assess students’ learning experience throughout participation of Civic Engagement Programme and to evaluate the overall impacts of the programme for further improvements.

2. All information provided will be destroyed one year after graduation.

3. The personal data collected will not be disclosed to third parties other than those specified without your express approval, or unless required by law.

4. As a data subject, you have the right to request access to and correction of the personal data under the Personal Data (Privacy) Ordinance. For such requests, please contact OSA at 2616 7023 or [c.connects@ln.edu.hk](mailto:c.connects@ln.edu.hk).

***You should submit the completed questionnaire to Project Coordinator or Office of Student Affairs, Lingnan University (G/F, Dorothy Y.L. Wong Building).***

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| **Programme Title:** | |  | | | | |
| **Student ID Number :** | | |  | **Study Programme :** | |  |
| **Year of Study :** |  | | | **Date:** |  | |

Please choose the appropriate scores (1=strongly disagree, 10=strongly agree) to indicate how much you agree with the following statements. Please answer the questions based on your current situation. There is no right or wrong answer.

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| **Items** | **Score** | | | | | | | | | |
| **Interpersonal Skills** | | | | | | | | | | |
| 1. I feel comfortable building relationships with people from different backgrounds. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I learn from interpersonal relationships. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I cooperate successfully with other students in a variety of situations. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| **Communication Skills** | | | | | | | | | | |
| 1. I feel comfortable to present my ideas in front of others. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I know how to communicate my ideas in a situation that is new to me. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I participate effectively in group discussions and activities. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| **Management Skills** | | | | | | | | | | |
| 1. I trust my abilities to lead others. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I know how to allocate tasks to group members. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I can plan activities independently. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| **Problem Solving & Analytical Abilities** | | | | | | | | | | |
| 1. I feel confident in tackling problems. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I understand that problems usually have more than one cause. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. Before I solve a problem, I gather as many facts about the problem as I can. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

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| **Social Responsibility & Civic Awareness** | | | | | | | | | | |
| 1. It is my responsibility to help improve the community. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I believe that taking care of people who are in need is everyone’s responsibility. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I act as if my behaviors make a difference in other people’s lives. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| **Global Perspective** | | | | | | | | | | |
| 1. I like to explore and appreciate new cultures. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I have the sense of the global dimensions of citizenship. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. I am able to work with people from other cultural backgrounds. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| **Personal Growth**  To what extent do you agree that you went through the following personal growth after joining the Civic Engagement Programme? | | | | | | | | | | |
| 1. More confident | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. More independent | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. More out-reaching and mature | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. Enhancement of ethical attitudes | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. More self-awareness in terms of own strengths, weaknesses and personal goals | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| **Lifelong Pursuit on Serving the Community** | | | | | | | | | | |
| 1. You will develop your interest in serving the community. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

25. Which part of the programme impressed you most?

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26. Did the training and the practicum of the programme meet your expectations?

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27. Additional suggestions for improvements

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28. From your experience, what have you learnt from this programme? Please write a reflection essay on your learning experience. (not less than 300 words)

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