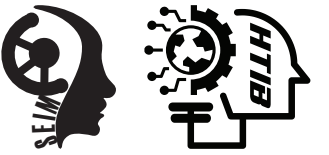




EMPATHY MAP

Visualize the knowledge about a user's attitudes and behaviours



SAYS



DOES



THINKS



FEELS